

## RESTAURANT SAFETY 101

# Preventing Foodborne Illness in Your Restaurant

**F**oodborne illness claims are among the greatest financial risks facing the food service industry. By practicing proper restaurant food safety, you can help protect your bottom line and safeguard your customers' health.



### CAUSES OF FOOD SPOILAGE

- Failure to adhere to food handling regulations and temperature standards
- Pest infestation
- Faulty on-premise electrical
- Poor maintenance of equipment
- Power failure or loss of refrigeration equipment



### WHAT YOU CAN DO

- Purchase food from licensed, reputable suppliers
- Follow proper food receiving procedures
- Store food properly and rotate items so those with the earliest use-by date are pulled first
- Keep an inventory of all food items to track usage and expiration dates
- Check the temperature of stored food and storage areas at the beginning of each shift
- Avoid cross contamination
- Adhere to proper sanitation techniques
- Cook food to the right temperature
- Ensure proper training and make sure employees comply with food handling regulations and temperature standards
- Recognize when sick employees should stay home and allow them sufficient time to recover
- Spread your risk by using multiple smaller refrigeration units rather than a large one, if practicable
- Consider alternate generator power as a backup
- Check coils, gaskets and drain lines on refrigeration units monthly
- Have your refrigeration equipment professionally cleaned and inspected a minimum of twice a year
- Keep your food establishment free of pests by contracting with a reputable exterminating company
- Consult your state food code and/or local health department about consumer advisories regarding the consumption of raw or undercooked meat, eggs, poultry or seafood
- Maintain adequate records (i.e., customer receipts, food purchase invoices; employee work schedules/work duties) to help determine what happened and what actions may be needed to prevent future foodborne illness, should an illness be reported



***In the event of a foodborne illness loss, contact us promptly at 1-844-526-2463 or [clpclaims@granadainsurance.com](mailto:clpclaims@granadainsurance.com).***



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